

Client Guidelines for Supported Applications

◆ Guidelines available on TS Website

Supported Computer Platforms and Operating Systems

Macintosh OS 9.X (Limited)
Macintosh OSX

IBM/PC Compatible (Windows)
Windows 2000/XP

Supported Software/Applications and Versions

Supported Mac application files

Freehand MX and earlier
InDesign CS ◆, CS 2 and CS 3
Illustrator CS 3 and earlier
PageMaker (see below)
Photoshop CS 3 and earlier
QuarkXPress 6.5 and 7.x ◆

Supported IBM/PC application files

Freehand MX and earlier
InDesign CS ◆, CS 2 and CS 3
Illustrator CS 3 and earlier
PageMaker (see below)
Photoshop CS 3 and earlier
QuarkXPress 6.5, and 7.x ◆

Text Files: We also support unlisted applications if the files are provided in PostScript or PDF format. Refer to our Acrobat Distiller guidelines for creating PDF files. We have guidelines for Acrobat 3.x, 4.x, 5.x and 6.0.

Pagemaker: We are phasing out support for Pagemaker. This program is no longer supported by Adobe. We will always take PDF files created with Pagemaker for text. If we receive cover/jacket files in Pagemaker, they will be opened in Indesign. There may be additional charges for this depending on the complexity of the file. Type reflow and other problems could arise. We will try and catch these problems but if we miss them, Thomson-Shore will not be responsible. Please upgrade your Pagemaker program to Indesign. We will be glad to help with the transition. Feel free to call if you have any questions about this.

Covers & Jackets: QuarkXPress, Indesign, Illustrator, Freehand, and Photoshop we prefer application files, due to trapping and manufacturing requirements that arise. Files created in an older version of the application may be opened in the newer version for production. Pagemaker files will be opened in Indesign. For CorelDraw we accept application files saved as Adobe Illustrator format, be aware that there could be some reflow due to saving into a different format. If PostScript/PDF files are provided, there may be additional charges incurred to work with these files. This is dependent on the complexity of the design. Be sure the file creator has a cover layout dimension sheet (Spine Bulk Sheet) to help with better setup of files. The marked guidelines (◆) along with a Spine Bulk Program for covers can be found on our website.

To help expedite electronic jobs please submit...

- Completed EP Data Sheet for text files◆, or equivalent specification letter.
- Completed EP Data Sheet for Cover and/or Jacket◆, or equivalent specification letter.
- Current laser proofs, 100% size, 1-sided preferable, for the text
 - If providing PDF files that have been checked and approved by the customer, lasers can be waived but the customer is responsible for the files as we have no method of quality control.
- Laser proofs for the cover/jkt that are 100% and show colorbreaks.
 - A color laser/digital proof can be provided, but is not considered as a proof we can match at press.
- All necessary files on supported removable media◆, or transferred via FTP◆.